

RESOLUTION NO. 2019-21

**OF THE BOARD OF DIRECTORS OF THE
GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT
ADOPTING GOALS FOR FISCAL YEAR 2019/2020**

WHEREAS, the Board of Directors of the Georgetown Divide Public Utility District (“District”) held a strategic planning workshop on February 16, 2019 with the theme of “Developing our Future Together;” and

WHEREAS, following the workshop, the District was provided notes from the workshop with several recommendations and goals for Fiscal Year 2019/2020 for Board consideration; and

WHEREAS, annual goal setting is an important activity in order to clarify direction for staff, and to assess progress towards achieving the District’s mission; and

WHEREAS, District staff has summarized the recommendations and goals into a list of goals and objectives for consideration and approval by the Board.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT THAT the Board of Director Goals for Fiscal Year 2019/2020, dated March 12, 2019 are hereby approved.

PASSED AND ADOPTED on this twelfth day of March 2019, by the following vote:

AYES: *Garcia, Halperin, Saunders, Souza, Wadle*

NOES:

ABSENT/ABSTAIN:



Dane Wadle, President
Board of Directors
GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT

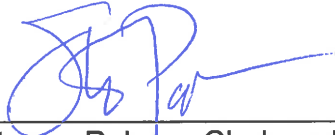
Attest:



Steven Palmer, Clerk and Ex officio
Secretary, Board of Directors
GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT

CERTIFICATION

I hereby certify that the foregoing is a full, true and correct copy of Resolution 2019-21, duly and regularly adopted by the Board of Directors of the Georgetown Divide Public Utility District, County of El Dorado, State of California, on this twelfth day of March 2019.



Steven Palmer, Clerk and Ex officio
Secretary, Board of Directors
GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT



BOARD OF DIRECTOR GOALS FOR FISCAL YEAR 2019/2020 GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT

MISSION STATEMENT

It is the purpose of the Georgetown Divide Public Utility District to:

- Provide reliable water supplies
- Ensure high quality drinking water
- Promote stewardship to protect community resources, public health and quality of life
- Provide excellent and responsive customer services through dedicated and valued staff
- Ensure fiscal responsibility and accountability are observed by balancing immediate and long term needs

Goal A: Improve Transparency and Communications

Objective A-1 Improve website

Objective A-2 Engage an expert to develop an annual communication strategy that would consider tours, newsletters, social media, bill inserts, etc.

Objective A-3 Effectively engage the Finance Committee

Objective A-4 Improve information technology business systems. Specifically accounting, billing, and records management software.

Objective A-5 Complete review of the irrigation ordinance

Objective A-6 Evaluate creating a Budget Committee of the Board

Goal B: Address Immediate Infrastructure Needs and Begin Long Term Planning

Objective B-1 Repair/replace a few key facilities that are prone to failure

Objective B-2 Begin development of comprehensive asset management plan

Objective B-3 Protect water rights

Objective B-4 Update emergency response plans & ensure disaster preparedness

Objective B-5 Hire full time engineer to manage projects

Objective B-6 Replace aging equipment

Goal C: Develop and Retain Employees

Objective C-1 Encourage and support training that furthers the District's mission

Objective C-2 Recognize employees that demonstrate exemplary service

Goal D: Plan for Changes in Staff and in Board Composition

- Objective D-1 Improve information technology business systems. Specifically accounting, billing, and records management software.*
- Objective D-2 Document daily routines for all employees*
- Objective D-3 Ensure Board receives adequate training and education to allow them to be effective policymakers.*
- Objective D-4 Update and adopt Board policies*
- Objective D-5 Evaluate installing GPS locators on vehicles to improve fleet management, maintenance, and employee safety*
- Objective D-6 Hire full time engineer to manage projects and enhance staff succession planning*

Goal E: Continue to Review District Fees and Charges

- Objective E-1 Review and update wastewater rates and user fees*

Goal F: Board Leadership

- Objective F-1 Pursue certification as a District of Distinction from the Special District Leadership Foundation*
- Objective F-2 Update and adopt Board policies*
- Objective F-3 Request staff to deliver three innovative projects per year*
- Objective F-4 Provide annual goals*
- Objective F-5 Provide General Manager with annual performance evaluation*



GDPUD