

Georgetown Divide Public Utility District



Domestic Water

Irrigation Service

On-Site Waste Disposal

ATTEND THE COMMUNITY WORKSHOP ON THE AUTOMATED METER REPLACEMENT PROJECT AND DEMO ON CUSTOMER PORTAL



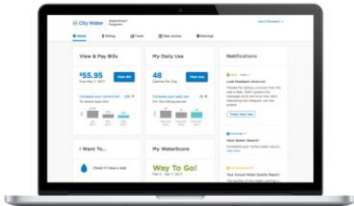
The Board of Directors is hosting a community workshop to provide information about the automated meter replacement project and a demo on the customer portal. The workshop is set for **Wednesday, February 16, 2022, at 5 PM** at the **Northside School Library, located at 860 Cave Valley Road, in Cool**. The workshop is also accessible by Zoom Webinar (see link below).

The replacement of the meters is estimated to begin in late March. Postcard notifications will be mailed out by the contractor, Ferguson Waterworks, notifying customers of the date the meter replacement will occur in their section of the District. For additional information about the meter replacement project, go to this link: [Automated Meter Reading Project - FAQs - Georgetown Divide Public Utility District \(gd-pud.org\)](https://www.gd-pud.org/automated-meter-reading-project-faqs)


Customer Portal to Monitor Water Use, Receive Leak Alerts, View and Pay Bills

There will be a demonstration on the WaterSmart Customer Software, which is designed to provide a connection between District billing/account and meter software to District staff and customers. The WaterSmart software allows customers, who register for the customer portal, the ability to manage their usage and bill providing customer self-service opportunities that can reduce costs, improve operational efficiencies, and greater transparency.


Customer Portal Experience



Provides additional water use information and tips.



Provides customer-selected alert choices (text, email, voice).



Provides leak resolution and bill explanation to help customers resolve issues online.

Space is limited, so please reserve your seat at the workshop by emailing Gloria Omania, Workshop Coordinator, at gomania@gd-pud.org, or call the District Office at (530) 333-4356. The workshop is also accessible on Zoom. Click on this link to register for the webinar: https://us02web.zoom.us/webinar/register/WN_SZu1AF4ATLy6EHy1b57StQ Webinar ID: 812 3504 447 Password: 689731.

COVID 19 UPDATE: The District continues to comply with current CDC guidelines, State and County mandates related to COVID-19, as well as guidance from the District's insurance carrier. The District is working diligently to be compliant, and is able to serve customers in the small lobby, one customer at a time. Wearing a mask/face covering is required. The District Staff appreciates your patience as we ensure the safety of all.

Check Payment Drop-Box: Check payments can be left in the drop box located at our District office.

Cash Payments: The District is now accepting cash by appointments only. If you would like to pay your bill in cash, please call the District Office at (530) 333-4356 to schedule an appointment.

Board Meetings Accessible Via Teleconference: The Georgetown Divide Public Utility District Board meetings will continue to be held on the second Tuesday of each month. To ensure the safety of staff will continue to be held via teleconference-Zoom. To view Board Meeting agendas, visit the District website at: www.gd-pud.org and click on the "Meetings" icon.