

AMENDED AGENDA

SPECIAL MEETING

GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT BOARD OF DIRECTORS

**NORTHSIDE SCHOOL
860 CAVE VALLEY ROAD, COOL CA 95614**

**TUESDAY, OCTOBER 16, 2018
7:00 P.M.**

MISSION STATEMENT

It is the purpose of the Georgetown Divide Public Utility District to:

- Provide reliable water supplies
 - Ensure high quality drinking water
 - Promote stewardship to protect community resources, public health, and quality of life
 - Provide excellent and responsive customer services through dedicated and valued staff
 - Ensure fiscal responsibility and accountability are observed by balancing immediate and long-term needs.
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1. CALL TO ORDER, ROLL CALL, AND PLEDGE OF ALLEGIANCE

2. ADOPTION OF AGENDA

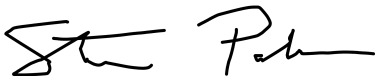
3. PUBLIC FORUM – Any member of the public may address the Board on any matter within the jurisdictional authority of the District. Public members desiring to provide comments, must be recognized by the Board President, and speak from the podium. Comments must be directed only to the Board. The public should address the Board members during the public meetings as President, Vice President, or Director, followed by the Board member's individual last name. The Board will hear communications on matters not on the agenda, but no action will be taken. No disruptive conduct shall be permitted at any Board meeting. Persistence in disruptive conduct shall be grounds for summary termination, by the President, of that person's privilege of address.

4. WORKSHOP ON THE IRRIGATION ORDINANCE

Staff will present an analysis of public comments and suggestions on the Irrigation Ordinance which have been received through a survey and from Workshop #1. The Board will give direction to staff.

5. NEXT MEETING DATE AND ADJOURNMENT – Next regular meeting is November 13, 2018, at 2:00 P.M., at the Georgetown Divide Public Utility District, 6425 Main Street, Georgetown, California 95634.

In compliance with the Americans with Disabilities Act, if you are a disabled person and you need a disability-related modification or accommodation to participate in this meeting, please contact Steven Palmer by telephone at 530-333-4356 or by fax at 530-333-9442. Requests must be made as early as possible and at least one-full business day before the start of the meeting. In accordance with Government Code Section 54954.2(a), this agenda was posted on the District's bulletin board at the Georgetown Divide Public Utility District office, at 6425 Main Street, Georgetown, California, on October 11, 2018.

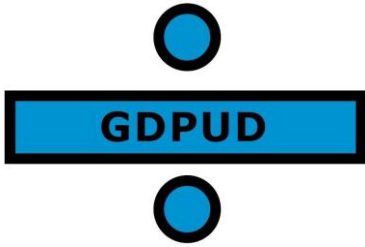


Steven Palmer, PE, General Manager

October 10, 2018

Date

**REPORT TO THE BOARD OF DIRECTORS
SPECIAL BOARD MEETING
OF OCTOBER 16, 2018
AGENDA ITEM NO. 4**



AGENDA SECTION: PUBLIC WORKSHOP

SUBJECT: REVIEW OF PUBLIC COMMENTS ON THE IRRIGATION ORDINANCE

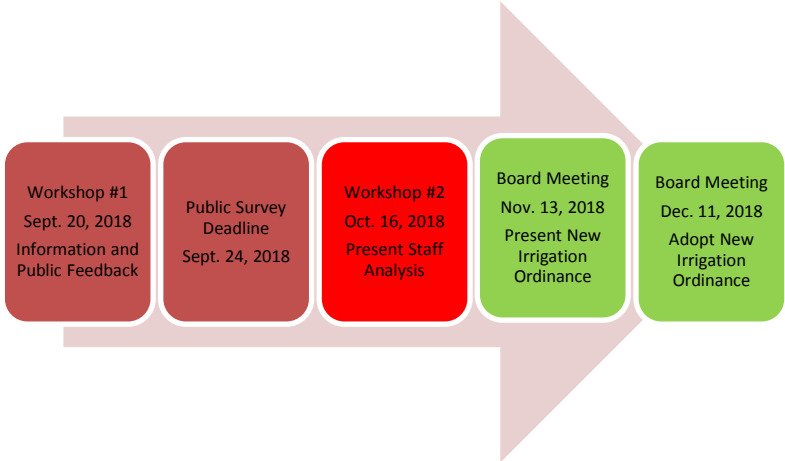
PREPARED BY: Gloria Omania, Workshop Coordinator

APPROVED BY: Steven Palmer, PE, General Manager

BACKGROUND

The Georgetown Divide Public Utility District (District) provides irrigation service to customers under rules and regulations adopted by Ordinance 2005-01 (Attachment 1).

At the Board meeting on August 14, 2018, the Board of Directors approved Staff’s plan for reviewing and gathering public input on updates and changes to the Irrigation Ordinance. The plan consists of the following process:



DISCUSSION

Staff initiated the notification process with a notice to all GDPUD customers in the August 30th billing, issuance of a press release, and the posting of a flyer on Facebook and the District website. At the Board’s direction, personal letters were also sent to the approximately 400 current irrigation customers and recent applicants for irrigation service.

The District announced in a press release the opportunity to participate in a survey during the period of Sept. 13 through Sept. 24, 2018. This opportunity for input was also posted on Facebook and the website. A total of 41 responses to the survey were received.

The first workshop, held on Sept. 20, 2018, was attended by over 50 people. The goal of the first workshop was to educate and inform the participants, and to gather suggestions on changes that the District should consider.

To summarize, this process provided three opportunities for public input: (1) through the on-line survey; (2) verbal comments at Workshop #1; and (3) written comments submitted in person, by mail and by email.

All the comments were sorted and summarized. Attachment 2 to this report is a Summary of Suggested Changes to the Irrigation Ordinance. Attachment 3 is a Summary of Suggested Improvements to the Irrigation System and Service.

FISCAL IMPACT

The costs associated with this process are estimated to be \$2,500 for staff time, meeting materials, and facility rentals.

POSSIBLE ACTION

The Board of Directors is expected to give Staff direction on which suggestions to implement or analyze in more detail.

ATTACHMENTS

1. Ordinance 2005-01
2. Summary of Suggested Changes to the Irrigation Ordinance
3. Summary of Suggested Improvements to the Irrigation System and Service.

ORDINANCE 2005-01

AN ORDINANCE ESTABLISHING RULES AND REGULATIONS
FOR IRRIGATION SERVICE IN THE GEORGETOWN DIVIDE
PUBLIC UTILITY DISTRICT

BE IT ENACTED by the Board of Directors of the GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT, County of El Dorado, State of California, as follows:

The rules and regulations for irrigation service within the GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT ("District") are adopted by the Board of Directors of said District as hereinafter set forth.

SECTION 1. General Conditions:

(a) Control of System: District Works shall be under exclusive control and management of District personnel duly appointed by the Board of Directors.

(b) The District shall not be liable for interruption, shortage or insufficiency of irrigation water supply, or for any loss or damage occasioned thereby.

(c) The District shall not be liable for damage to person or property resulting directly or indirectly from privately owned conduits, meters or measuring devices.

(d) Irrigation water is used at the customer's own risk and the customer agrees to hold the District, its officers and employees free and harmless from liability and damages that may occur as the result of defective water quality, shortages, fluctuation in flow or pressure, interruptions in service or for failure to deliver water.

(e) Pumping of water by the customer is done at the customer's risk. The District assumes no liability for damage to pumping equipment or other damages as a result of turbulent water, shortages, excess of water or other causes.

(f) No purchaser of water from the District acquires a proprietary or vested right by reason of use. No purchaser acquires a right to resell water or to use for a purpose other than that for which it

was applied nor to use it on premises other than indicated on the application. The terms, conditions, priorities and allocation of irrigation service may be altered and amended by the Board of Directors. The District does not guarantee irrigation service customers the right to future service.

(g) The District expressly asserts the right to recapture, reuse and resell all waters originating from District Works.

(h) Ditchtenders and other agents of the District shall have access to all lands irrigated from its water system and to all conduits for the purpose of inspection, examination, measurements, surveys or other necessary purposes of the District with the right of installation, maintenance, control and regulation of all meters and other measuring devices, gates, turnouts and other structures necessary or proper for the measurement and distribution of water.

(i) No bridges, crossing, pipe or other structures shall be placed in or over a canal without written permission of the District. Maintenance of the canal crossings shall not be the District's responsibility but shall rest with the owner of the crossing. Where the owner fails to maintain the crossing, the District may perform the necessary repairs or removal at the expense of the owner. Notice of the District's intent will be given, if possible, to the owner prior to the work commencing.

(j) No rubbish, garbage, refuse, chemicals or animal matter from any source may be placed in or allowed to be emptied into any ditch, canal or reservoir of the District.

(k) District canals or reservoirs shall not be used for swimming or bathing.

(l) Livestock shall not be permitted to contaminate the water supply nor destroy or damage the canal system or use thereof. Property owners are liable for any damage due to livestock.

(m) No conveyance system shall cause a cross connection with the District's water system with any other source of water.

(n) No buildings, corrals or other structures, fences, trees, lines or bushes shall be permitted upon rights-of-way or use thereof be made in any way except by written authority of the District. Construction of

fences and/or gates is not permitted without written approval of the specifications by the General Manager.

(o) Violation of Rules and Regulations: Failure to comply with rules and regulations of the District shall be sufficient cause for terminating irrigation service as determined by the Board of Directors.

(p) Any person dissatisfied with any determination of the District management shall have the right to appeal to the Board of Directors.

(q) Amendments: The Board of Directors of the District may at their discretion alter, amend or add to these rules and regulations. The Board of Directors will follow applicable laws during this process.

SECTION 2. Application for an Irrigation Service Account:

(a) No irrigation service will be rendered until a complete application for an Irrigation Service Account has been approved and is on file at the office of the District. Applications will be accepted between January 1st and March 1st for the impending irrigation season. The application for service shall state that the customer agrees to abide by the terms and conditions for service as established in the Irrigation Ordinance.

(b) Applications will be approved where the District Works have sufficient capacity to meet service requested. Applications will be considered for approval utilizing the following priority system:

- Priority 1. Applications for Irrigation Service to parcels that received irrigation service during the immediate past irrigation season.
- Priority 2. Applications for Irrigation Service to parcels with the most recent active Irrigation Service Account during the previous ten (10) irrigation seasons
- Priority 3. New applications for irrigation service to parcels that have been made after the 2003 irrigation season with priority established by the earliest season applied for. Applications and priority are specific to the section of ditch the parcel is located near.

Competing applications within the same priority level, will be determined by public lottery.

(c) Applications for an increase to service will receive Priority 3 status for the requested increase.

(d) Applications must in all cases be signed by the holder of title to the property requesting irrigation service. If the property requesting irrigation service is leased, two months of charges must be paid in advance. The landowner of leased property shall be responsible for all charges or assessments.

(e) Applications for an Irrigation Service Account to benefit a parcel of land that is not adjacent to the District Works must be accompanied by a legally recorded easement that allows the conveyance of water to the parcel requesting irrigation service. The easement shall grant the District the right of ingress and egress for inspection, installation and maintenance purposes.

(f) New applications for Out-of-District Irrigation Service Accounts will not be approved by the Board of Directors. An existing Out-of-District Irrigation Service Account that is inactive for two or more years will be deleted from the District's accounts and the service will be permanently removed.

SECTION 3. Distribution of Water:

(a) The irrigation season shall generally be from May 1 through October 1 of each year. The Board of Directors shall consider changes to the irrigation season to respond to climactic conditions and may implement such changes by a majority vote.

(b) The District does not guarantee irrigation water under pressure from the District Works. Pressure requirements of the customer are the sole responsibility of the customer and the District shall not be liable for any damage to equipment used to provide pressure to the customer.

(c) Water is distributed under continuous flow. Water must be used continuously during all days and nights including holidays and Sundays and no allowances shall be made for failure to use water when it is made available. Failure to use water on schedule shall not entitle the customer to any rebate.

(d) Irrigation service is provided for the entire irrigation season. Customers shall pay for irrigation service for the entire irrigation season regardless of their interest or ability to use water.

(e) When interruptions to irrigation service due to failure of the District Works extend beyond five (5) days, proportionate adjustments for such water loss will be made.

(f) Irrigation customers shall pay a proportionate amount for irrigation service when the irrigation season is extended or shortened by the Board of Directors.

(g) Unauthorized connections or the taking of water in an amount greater than applied and paid for, by any means, is a misdemeanor under California Penal Code Section 498 and shall be subject to criminal prosecution under Section 498 and any other applicable laws. In addition, the District may bring a civil action for damages and may refuse future service to the parcel.

(h) Irrigation customers shall prevent any unnecessary or wasteful use of water. Should a customer permit wasteful use of water, the District may discontinue service if such condition is not corrected within five (5) days after giving the parcel owner written notice of intention to terminate service.

(i) No more than one parcel shall be served through each Irrigation Service Account except with the prior written approval of the Board of Directors. Any such approval shall be recorded against each parcel with the caveat that the agreement expires upon any change of ownership. Each Irrigation Service Account shall have independent service lines and sumps.

(j) The minimum irrigation service for each Irrigation Service Account shall be one miner's inch, from the open ditch system, and one-half miner's inch from the irrigation pipeline system. In the future, the District may consider reducing the minimum irrigation service to one-half miner's inch from the open ditch system and one-quarter miner's inch from the irrigation pipeline system.

(k) All pumped services shall utilize a sump provided by the customer and acceptable to the District.

(l) All Irrigation Service Accounts must have an appropriate measuring device which shall be installed by the District. The customer shall pay the cost thereof including costs of installation. The District shall approve the location of the measuring device.

(m) Customers receiving irrigation service who request a change in flow rate during the season shall be charged a fee set by the Board of Directors for the adjustment.

(n) Replacement of measuring devices shall be at the expense of the customer if the replacement is necessary due to abnormal wear or abuse.

(o) Alternate Boxes -The Board of Directors shall not approve any new applications for Alternate Boxes.

(p) Unusual costs incurred by the District to provide irrigation service shall be paid in full by the applicant or customer. An estimate of the expense shall be approved by the property owner prior to work commencing.

SECTION 4. Charges, Rates and Billings:

(a) The District will maintain a uniform rate schedule which may be changed from time to time upon action of the Board of Directors. The rate schedule, by reference, is attached hereto and made a part of these rules and regulations.

(b) Irrigation billings are made bi-monthly (every two months) in advance.

(c) All penalties shall be charged as outlined on the billings

(d) Disconnected irrigation service accounts shall pay a fee to re-establish service

(e) Irrigation service accounts requesting verification of flow will pay a fee if the delivered flow is within 10% of the contracted amount

SECTION 5. REPEAL

(a) Upon the effective date of this Ordinance 2005-__ all previously adopted Ordinances pertinent to the Rules and Regulations for

Irrigation Service will be superceded and repealed, including, but not limited to, Ordinance 79-2, 79-8, 87-1, and 04-01.

PASSED AND ADOPTED at a regularly held meeting of the Board of Directors of the GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT this tenth day of May, 2005.

AYES: Bob Diekon, Norman Krizl, Doug Pickell, JoAnn Shepherd and Hy Vitcov

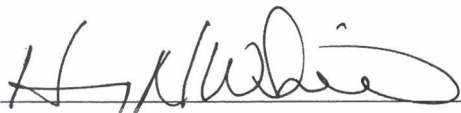
NOES: None

ABSENT: None



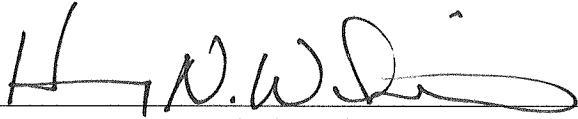
Bob Diekon, President
Board of Directors
GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT

ATTEST:



Henry N. White, Clerk and ex officio
Secretary, Board of Directors
GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT

I hereby certify that the foregoing is a full, true, and correct copy of Ordinance 2005-01 duly and regularly adopted by the Board of Directors of the Georgetown Divide Public Utility District, El Dorado County, California, at a meeting duly held on the tenth day of May, 2005.

A handwritten signature in black ink, appearing to read "H.N. White", written over a horizontal line.

Henry N. White, Clerk and ex officio Secretary of the
Georgetown Divide Public Utility District

SUMMARY OF SUGGESTED CHANGES TO IRRIGATION ORDINANCE

# of Comments	Suggestion	Current Ordinance Language
5	The district shall be liable for interruption that is not caused by a natural disaster. Any loss of water flow shall be compensated by the district to the user.	Section 1(b): <i>The District shall not be liable for interruption, shortage or insufficiency of irrigation water supply, or for any loss or damage occasioned thereby.</i>
	The district shall not be held liable for shortages due to lack of water source. The district shall be required to inform the users of any water quality issues prior to the irrigation season. The District shall be required to reimburse the user for fluctuation or reduction of flow caused by the District for lack of maintenance and due care.	Section 1(d): <i>Irrigation water is used at the customer's own risk and the customer agrees to hold the District, its officers and employees free and harmless from liability and damages that may occur as the result of defective water quality, shortages, fluctuation in flow or pressure, interruptions in service or for failure to deliver water.</i>
	Why five days? Shorten?	Section 3(e): <i>When interruptions to irrigation service due to failure of the District Works extend beyond five (5) days, proportionate adjustments for such water loss will be made.</i>
	This time should be reduced to 1 day or less. It is now a significant loss and cost to the customer to pay for something that they do not receive.	Section 3(f): <i>Irrigation customers shall pay a proportionate amount for irrigation service when the irrigation season is extended or shortened by the Board of Directors.</i>
	Irrigation customers pay more or less under this section but really do not pay less because of section (e)	
1	The District shall notify the user of any potential or planned water shortages to the system.	Section 1(e): <i>Pumping of water by the customer is done at the customer's risk. The District assumes no liability for damage to pumping equipment or other damages as a result of turbulent water, shortages, excess of water or other causes.</i>
4	District not to resell off Divide.	Section 1(g): <i>The District expressly asserts the right to recapture, reuse and resell all waters originating from District Works. Section 2(f): <i>New applications for Out-of-District Irrigation Service Accounts will not be approved by the Board of Directors. An existing Out-of-District Irrigation Service Account that is inactive for two or more years will be deleted from the District's accounts and the service will be permanently removed.</i></i>
	Shut off some ditches and sell treated water to ag customers	
	Clarify Section 1(g) regarding District's ability to resell water.	
	Resell within the District works. Any other selling of water outside of the district will be a vote of the users within the District.	
2	Clarify who is allowed to walk on GDPUD easements through private property so homeowners/residents have something to refer to when people (general public) use the ditch easement as a walking path)	Section 1(h): <i>Ditchtenders and other agents of the District shall have access to all lands irrigated from its water system and to all conduits for the purpose of inspection, examination, measurements, sureys, or other maintenance control and regulation of all meters and</i>

	Clarify Section 1(h) Access.	<i>maintenance, control and regulation of all meters and other measuring devices, gates, turnouts and other structures necessary or proper for the measurement and distribution of water.</i>
1	Clarify Section 1(k).	Section 1(k): <i>District canals or reservoirs shall not be used for swimming or bathing.</i>
1	Ban the use of pesticides/herbicides on the GDPUD easement -- by workers or the people who maintain personal property. There are people who try to garden as organically as possible, and use it for livestock (we use it for gardening, and would consider doing it for livestock, except for possibility of pesticide/herbicide contamination.	Section 1(j): <i>No rubbish, garbage, refuse, chemicals or animal matter from any source may be placed in or allowed to be emptied into any ditch, canal or reservoir of the District.</i>
1	No livestock allowed (cattle, horses, llamas, alpacas)	Section 1(i): <i>Livestock shall not be permitted to contaminate the water supply nor destroy or damage the canal system or use thereof. Property owners are liable for any damage due to livestock.</i>
3	Clarify that when property is sold, irrigation service transfers from the old property owner to the new property owner automatically. The priority system in Section 2(b) of the Ordinance references applications for irrigation service to parcel, not property owner.	Section 2(b). <i>Applications will be approved where the District Works have sufficient capacity to meet service requested. Applications will be considered for approval utilizing the following priority system: Priority 1. Applications for Irrigation Service to parcels that received irrigation service during the immediate past irrigation season. Priority 2. Applications for Irrigation service to parcels with the most recent active Irrigation Service Account during the previous ten (10) irrigation seasons. Priority 3. New applications for Irrigation Service to parcels that have been made after the 2003 irrigation season with priority established by the earliest season applied for. Applications and priority are specific to the section of ditch the parcel is located near.</i>
	Section 2 - Clarify language for mutual understanding.	
	Make applications received by District public as it regards the priority list.	
10	Mid-May to Mid-October as service timeframe?	Section 3(a): <i>The irrigation season shall generally be from May 1 through October 1 of each year. The Board of Directors shall consider changes to the irrigation season to respond to climatic conditions and may implement such changes by a majority vote.</i>
	Have flexibility on start/end date of irrigation season depending on late rainy season, Stumpy's levels, etc.	
	Adjust the time period of irrigation according to the season.	
	Extend season	
	Extend season thru Oct (6 month season) when water is available.	
	Extend the irrigation season through October. Provide an option to spread the payments over a full year.	
	Adjust the time period of irrigation according to the season.	
	Extend irrigation season through October.	
Adjust beginning and ending of season.		

Depending on the season (could the season be expended for the fire season?) Push the May 1 to the 15th on certain wet years and extend the end to Oct. 15.

2	Change "must be" to "may be used"	Section 3(c): <i>Water is distributed under continuous flow. Water must be used continuously during all days and nights including holidays and Sundays and no allowances shall be made for failure to use water when it is made available. Failure to use water on schedule shall not entitle the customer to any rebate.</i>
	Section 3c - clarify or delete	
1	Which should mean water flow which is in direct conflict with the statements under conditions.	Section 3(d): <i>Irrigation service provided for the entire irrigation season. Customers shall pay for irrigation service for the entire irrigation season regardless of their interest or ability to use water.</i>
7	Stop people from getting free irrigation.	Ordinance 2005.01, Section 3(g): <i>Unauthorized connections or the taking of water in an amount greater than applied and paid for, by any means, is a misdemeanor under California Penal Code Section 498 and any other applicable laws. In addition, the District may bring a civil action for damages and may refuse future service to the parcel.</i> Reference Ordinance 2005-02 - Establishing a District Ordinance for the Theft of Water and Tampering with District Facilities.
	Stop people from taking water illegally	
	Section 3, item g is useless if you won't enforce it. My property was on wait list 10+ years waiting for water to be available before I got water. Maybe enforcement of 3g would be a benefit.	
	Have protocol in place for dealing with stolen water.	
	1st written notice by Board, then "failure to comply" termination.	
	Damages may be assessed for violations.	Section 1(o): <i>Violation of Rules and Regulations: Failure to comply with rules and regulations of the District shall be sufficient cause for terminating irrigation service as determined by the Board of Directors.</i>
	Improve enforcement of penalties for stealing water.	
4	Allow sharing with neighbors, not for profit/one parcel # billing/paying.	Section 3(i): <i>No more than one parcel shall be served through each Irrigation Service Account except with the prior written approval of the Board of Directors. Any such approval shall be recorded against each ownership. Each Irrigation Service Account shall have independent service lines and sumps.</i>
	Allow paid for water to be used off parcel to help protect against wildfires.	
	Allow adjoining parcels owned by one customer to be irrigated with owner's existing allocation, even though the water may be assigned to only one of the parcels (without having to apply for Board permission).	
	Allow the sharing of irrigation service with neighbors.	

3	Allow for half inch rates for current customers. The water flows good and the ditch levels are pretty consistent.	<p>Section 3(j): <i>The minimum irrigation service for each Irrigation Service Account shall be one miner's inch, from the open ditch system, and one-half miner's inch from the irrigation pipeline system. In the future, the District may consider reducing the minimum irrigation service to one-half miner's inch from the open ditch system and one-quarter miner's inch from the irrigation pipeline system.</i></p>
	Find a way to provide 1/2 miner's inch.	
	Provide options for 1/2 miner's inch.	
2	Cost for measuring device paid by customer initially, upgraded devices are expense of GDPUD	<p>Section 3(l): <i>All Irrigation Service Accounts must have an appropriate measuring device which shall be installed by the District. The customer shall pay the cost thereof including costs of installation. The District shall approve the location of the measuring devices. Section 3(n): Replacement of measuring devices shall be at the expense of the customer if the replacement is necessary due to abnormal wear or abuse.</i></p>
	Communicate to new customer - costs for installation of "weir" or other measuring device is their one-time expense.	
7	Spread the payments out across the year	<p>Section 4(b): <i>Irrigation billings are made bi-monthly (every two months) in advance.</i></p>
	Spread billing over 12 months. Extend season through October.	
	Give payment options to users with 100% extreme fee increase.	
	A lien should be applied 90 days after a bill was due. Not based on a government fiscal year.	
	Give other options to pay. Lower the prices.	
	Allow for pre-pay year round.	
	Spread billing over 12 months as an option.	
1	Shift unallocated water down system from one ditch to another.	

SUMMARY OF SUGGESTED IMPROVEMENTS TO THE IRRIGATION SYSTEM AND SERVICE

Comment	Subject Area
Send renewal notice to each customer to get a yes or no for the same service as the previous year.	Application Process
Fill in parcel # on renewal applications.	Application Process
Online applications would be nice.	Application Process
Computerize applications	Application Process
Make it online and not needed if the service doesn't change.	Application Process
Roll over year to year customers.	Application Process
Make applications received by District public as it regards the priority list.	Application Process
Renewal applications should be simplified	Application Process
Automatic renewals	Application Process
Use irrigation service dollars only to maintain canals not treatment plants. Use treated water dollars for both.	Budget
Outsource some of the canal maintenance and repairs to cut down on those ongoing expenses. Perhaps investigate drone use--seems to work well for other government agencies.	Budget/Maintenance
Pipe as much as possible	CIP
Pipe the canals. Filter some portion of irrigation water.	CIP
Shift unallocated water down system from one ditch to another.	CIP
Install more hydro electric	CIP
Improve customer service.	Customer Service
Increase efficiency.	Customer Service
Hydro generation - Goals	Hydro
Stop the overflowing of the ditches especially during storms and during repairs to the ditches and adjacent lands to prevent impacts to public state and federal properties by using additional settling ponds, and other methods that control the silt and sedimentation from impacting downstream properties and waterways of state and federal lands.	Maintenance
Stop the leaks on my property...it is doing damage.	Maintenance
GDPUD should be responsible for making sure that the water is not blocked by debris in the ditch.	Maintenance
Clean the ditches out on a regular basis, like they did years ago by hand. You now have equipment to help, use it!	Maintenance
If gunnite is only solution, use welded wire or rebar reinforcement. Fibermesh is not reimbursement.	Maintenance
Clean ditches	Maintenance
Use drones to check ditches for damage, repairs, and water theft (could eliminate some payroll, benefits & CalPers).	Maintenance
Obviously wish we could figure out a way to pipe it. Then I'd only need 1/2 inch.	Pipe Ditches

Quarterly Newsletter -- show costs and revenues; honor "Employee of the Quarter;" tips for customers (i.e. setting up a holding/sediment tank); customer ranch photos; surplus equipment for sale...	Public Information
Post costs on website.	Public Information
Review other jurisdiction's Irrigation Ordinance to get ideas to make ours a little more efficient.	Public Information
My issue is the cost of irrigation water	Rates
I am satisfied with the service but extremely disappointed in the board decision to increase the rates so high without being able to present a plan of what they are going to do with the additional funds. There was talk of what they are thinking of doing but no actual plan.	Rates
Lower the monthly rates	Rates
My ag water was put in long before ALT was even constructed. I feel like I am now subsidizing the expanded public water system. Isn't fair.	Rates
Roll back. Hold at \$154/MI for 3 years, then at \$308/MI if necessary.	Rates
Reduce rates to reduce fire danger so more customers can afford irrigation water. As you can see, subscribers are down from 2017.	Rates
Yes. Spread the prop 218 increase over 10 years rather than 5 years. The project costs presented last year were "WAG's" and not supported by actual engineering and construction estimates.	Rates
Current and proposed rates are extremely high. Evaluate a rate reduction. Allow small low use customers the option of 1/2 inch of water service.	Rates
new water rate is too high and is slated to go much higher. Keep rate the same ow or lower which I know will not happen.	Rates
Lower cost	Rates
Lower monthly rates	Rates
Cost of ag water is way too much. Seasonal limitations put into place 15 years ago were bad enough. Cost increases are ridiculous.	Rates
Repair leaks, install pipes and secure water. Make sure that users bear the cost of the service.	Repairs
Fix the leaks.	Repairs
Maintain water level high enough in ditch so that it is always available. This year has been great.	Water Level