RESOLUTION NO. 2020-24

OF THE BOARD OF DIRECTORS OF THE GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT WAIVING LATE FEES ON UTILITY BILLS FOR CUSTOMERS IMPACTED BY COVID-19 DURING THE EL DORADO COUNTY SHELTER IN PLACE ORDER RELATED TO COVID-19

WHEREAS, on March 4, 2020, the Governor of the State of California ("Governor") declared a state of emergency in the State of California ("State") based on the number of confirmed cases of the novel coronavirus ("COVID-19") in the State; and

WHEREAS, on March 16, 2020, the Governor issued Executive Order N-28-20, encouraging utility providers such as Georgetown Divide Public Utility District ("District") to implement customer service protections for critical utilities, including water, in response to the COVID-19 state of emergency; and

WHEREAS, on March 19, 2020, the El Dorado County Public Health Officer issued a shelter in place order to slow the spread of COVID-19, requiring El Dorado County residents, including District customers to remain at their place of residence and ordering all businesses, except for those identified as essential, to cease all activities until 11:59 p.m. on April 16, 2020 or until the shelter in place order is extended, rescinded, superseded, or amended by the public health official; and

WHEREAS, on March 19, 2020, the Governor issued a state-wide shelter in place order to slow the spread of COVID-19; and

WHEREAS, to ensure that District customers comply with the shelter in place orders to slow the spread of COVID-19 and follow the directive in Executive Order N-28-20 to provide customer service protections for critical utilities, the District will waive all late fees incurred on District utility bills as a consequence of COVID-19 for the duration of the El Dorado County Health Officer's shelter in place order related to COVID-19.

NOW, THEREFORE, BE IT RESOLVED THAT THE BOARD OF DIRECTORS OF THE GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT as follows:

The Georgetown Divide Public Utility District ("District") shall waive all late fees incurred during the period of the El Dorado County Public Health Officer's shelter in place order where a customer notifies the District in writing that the customer needs to delay all or some payment of the customer's utility bill because of reasons related to COVID-19, including but not limited to the following:

 The customer was unavailable to work because the customer was sick with suspected or confirmed case of COVID-19 or caring for a household or family member who was sick with a suspected or confirmed case COVID-19;

- 2. The customer experienced a lay-off, loss of hours, or other income reduction resulting from COVID-19, the Governor's state of emergency, the El Dorado County Health Officer's shelter in place order, the Governor's shelter in place order, or other related government response; or
- 3. The customer needed to miss work to care for a child whose school was closed in response to COVID-19.

The District may request the customer provide verifiable documentation such as termination notices, payroll checks, pay stubs, bank statements, medical bills, or signed letters or statement from an employer or supervisor to explain the customer's changed financial circumstance, to support the customer's assertion of an inability to pay.

PASSED AND ADOPTED by the Board of Directors of the Georgetown Divide Public Utility District at a meeting of said Board held on the fourteenth day of April, 2020, by the following vote:

AYES:

GARCIA, HALPIN, SOUZA, WADLE, SAUNDERS

NOES:

ABSENT/ABSTAIN:

David Souza, President, Beard of Directors
GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT

Attest:

Jeff Nelson, Clerk and Ex officio Secretary, Board of Directors

GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT

CERTIFICATION

I hereby certify that the foregoing is a full, true and correct copy of <u>Resolution 2020-24</u> duly and regularly adopted by the Board of Directors of the Georgetown Divide Public Utility District, County of El Dorado, State of California, on this fourteenth day of April, 2020.

Jeff Melson, Clerk and Ex officio

Secretary, Board of Directors

GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT